

The all-new cafe at Brownsburg High School adds Bulldog pizzazz to menu items and food displays. Specialty coffee spot The Grind and entree favorites at Hot Spot are two of the eight stations available.

Buldog Power

Capable of serving waves of up to 450 students in 30-minute meal periods, the Brownsburg High School Cafe in Brownsburg, Ind., balances grab-and-go speed with crowd-pleasing customization.

BY JANICE CHA, FE3

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he Brownsburg High School Cafe, opened in
January 2020 in Brownsburg, Ind., has been a
game changer for the school. The new servery,
with its combination of assembled-to-order and
grab-and-go choices, has boosted food quality,
variety and school spirit. Featuring 860 seats, the BHS Cafe is
nearly triple the size of the previous cafeteria, and as a result,
student meal participation has risen 12%.

The biggest growth, however, has been in a la carte revenue, largely driven by sales at the new coffee station. "Two months into operations, retail sales have increased by about 30%," says BHS Nutrition Services Coordinator Jordan Ryan.

The path to BHS's new servery started in 2014. Brownsburg, a suburb of Indianapolis, was seeing its population grow faster each year. The high school's infrastructure was nearly 50 years old, its classrooms overcrowded and its cafeteria undersized. The goal for Brownsburg Community School Corp. administrators was to rebuild and expand the school's central area. They envisioned a comfortable learning environment to accommodate a near-doubling of enrollment, from 2,500 students at the time to 4,500 in the future. In 2017, the BCSC Board of Directors approved the expansion plans. And in January, the \$62 million, 450,000-sq.-ft. expanded and renovated core of the high school opened to students, with BHS Cafe at its heart.

From Straight to Scatter-Style

The servery owes its interactive layout in part to BCSC COO John Voigt. By late 2017, administrators had finalized plans for the school's new kitchen. The kitchen designer's preliminary sketches for the servery echoed the previous cafeteria—a traditional, straight-line affair. At that point, Voigt reached out to Reitano Design Group, Indianapolis, for a second opinion.

"We suggested an open concept servery with multiple food venues and common point-of-sale locations," recalls Principal Scott Reitano, who introduced Voigt to some of his firm's other servery projects. A few months later, Reitano and team came onboard, and partnered closely with Ryan.

The main goals for the BHS Cafe centered around increasing customization and menu variety, and boosting speed of service. Station choices, layout and finishes combine into a destination with faster, shorter queuing, capable of serving 450-plus students in an average of 10 minutes, across three 30-minute lunch periods.

"We wanted the new cafe to showcase our new menu, which

FACTS

BROWNSBURG HIGH SCHOOL BROWNSBURG, IND.

MENU/SEGMENT: K-12

OPENED: January 2020

NUMBER OF STUDENTS: 2,700

SIZE: Servery: 4,353 sq. ft.; kitchen: 8,667 sq. ft.; dining area: 18,433 sq. ft.

SEATING: 860 seats (with room to expand to 1,000)

EQUIPMENT PACKAGE: \$900,000

CLIENT: John Voigt, COO; Jordan Ryan, nutrition services coordinator, Brownsburg Community School Corp.

Reitano, FCSI, principal; Chris Wair, Assoc. FCSI, design principal; Bronson Lipinski, Assoc. FCSI, project manager; Marco Ladron DeGuevara, project designer, Reitano Design Group, Indianapolis

ARCHITECT: James Funk, principal; Andy McNeilly, associate principal, CSO Architects, Indianapolis

DEALER: Jon Ryder, C&T Design and Equipment Co., Indianapolis

WEBSITE: brownsburg.k12.in.us/bhs







Clockwise from cooktops and ample hot/cold Chef Central allow quickly customize food to order. With its mirrorimage layout, popular foods can be served twice as fast. The Produce Market (two food islands, . foreground) encourage healthier eating by offering precut vegetables and fruits in single-serve trays, as a last stop before the checkout kiosks Composed and self-serve salads are available at the Garden Greens

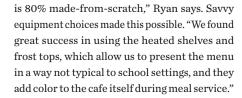


"The Produce Market helps us increase fruit and vegetable consumption by using behavioral economics. By placing it between customers and our cashier stations, after they have chosen their entree, students have a choice of adding one more thing before they check out."

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Equipping Stations

The 4,353-sq.-ft. servery features eight stations: The Grind (coffee), Breadbox (deli), Rotation Station, Chef Central (display cooking), Garden Greens, Hot Spot, Pizza Cutter and Produce Market. The servery's layout, influenced by the footprint of the support kitchen immediately behind it, resembles a stretched "W" with the coffee area situated on one side and the pizza station, the other. Food flows from the kitchen to the serving points via hot and cold pass-thru units at many stations.

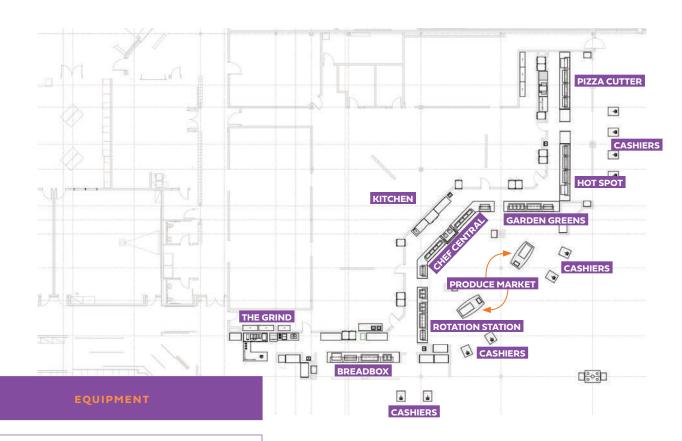
The servery's focal point (and a student favorite) is Chef Central. It offers the most customization thanks to Chipotle-style service, with servers adding toppings to customer preferences. The station has two lines that mirror each other





The Breadbox (above) offers premade and assemble-to-order sandwiches. The popular Pizza Cutter station (left), strategically located at the far end of the servery to reduce congestion from long lines, turns out a steady stream of 16-inch pies using a double stack impinger oven.

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- Krowne drop-in ice bin
- Blendtec blender
- True cold prep table, reach-in freezers, pass-thru refrig., pass-thru heated cabinets, pizza prep table
- Franke espresso machine
- Metro/Ali Group mobile shelving unit, merchandisers
- TurboChef/Middleby rapid-cook oven, doublestack ventless conveyor oven
- Conover condiment counter, serving counters, worktables
- Versa-Gard food shields
- Structural Concepts refrig. merchandiser, dry goods display
- John Boos hand sinks
- Proluxe panini press
- Hatco drop-in frost tops, drop-in heated shelves
- LTI drop-in 5-pan cold wells, hot/cold wells
- APW Wyott/Middleby drop-in hot wells, undermount hot wells
- CookTek/Middleby induction cookers

Support kitchen equipment not listed.

with regard to equipment. Students choose their proteins and grains at the center point, and move to the right or left down the line to customize their meal. Condiment areas at the end of each line add extra choices.

"We purposely planned our most popular and time-consuming-to-serve items for Chef Central, such as a BYO [build-your-own] nacho bar with grilled shredded chicken or beef, black beans, queso, shredded cheese, salsa, sour cream and jalapenos," Ryan says. "Customers are drawn in by the action station where chefs cook parts of the menu on the serving line using a couple of induction burners."

Two island counters make up the Produce Market, featuring cut vegetables and fruits in easy-to-grab paper containers, enticing students to eat more fresh food. "The Produce Market helps us increase fruit and vegetable consumption by using behavioral economics," Ryan says. "By placing it between customers and our cashier stations, after they have chosen their entree, students have a choice of adding one more thing before they check out." Each island includes a hot well, frost tops and space for fresh produce baskets.

Hot/cold wells throughout the servery provide menu flexibility. "For example, at the Rotation Station, we can offer a BYO Mediterranean bar

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one day with chicken shawarma and yellow rice, along cold hummus, tzatziki sauce and tabbouleh salad sides, then a BYO chicken wing bar the next day with hot cheesy potato bake and mac-and-cheese as sides," Ryan says.

Designers strategically located the Pizza Cutter at the far end of the servery. "That way, when lines form, they won't impede other stations," Reitano notes. A double stack impinger oven anchors the station and continuously turns out 16-inch specialty pizzas, including barbecue chicken and Margherita pizzas, throughout the meal periods.

The coffee station, The Grind, has become the driver behind the boost in a la carte revenue. "Students can choose from specialty hot or cold coffee drinks made using our [full-service coffee machine] and a couple of blenders," Ryan says. "In addition, students can choose from pastries including bagels, cookies, homemade cinnamon rolls and muffins. All can be toasted or warmed in the speed oven. This area has been a huge hit with our customers before, during and after school."

Attention to Details

Along with the open-concept design and wellequipped serving stations, designers put thought into some of the smaller elements in the servery.

- Freestanding point-of-sale cashiers near stations speed service times by allowing students to choose the shortest line.
- Air-curtain merchandisers offer milk, beverages and even prepackaged sandwiches.
- Lighting earned a lot of discussion during planning phases. "We opted for warm hues throughout rather than cool to best show off food," Ryan recalls.

Shortly after opening, Ryan says all is well at the BHS cafe. "This has been the most challenging project of my career to date, but I could not be prouder to offer this space to the students at BHS," Ryan says.

Editor's note: This story was reported before school closures due to COVID-19.

"We found great success in using the heated shelves and frost tops, which allow us to present the menu in a way not typical to school settings."





Rotation Station
(above) specializes in
build-your-own
menus such as a
Mediterranean bar
with shawarma, rice
and hummus, or
chicken wings with
baked potatoes and
mac-and-cheese sides.
The Produce Market
island (left) features
pre-cut vegetables and
fruit.